

Case Study

05/2020 Parkin Estates

Supply and installation of THREE Nayax Onyx contactless card readers to existing pay on exit parking machines for Parkin Estates Limited, Woolacombe.

Onyx - Case Study



Background

Parkin Estates currently operate three coin operated pay on exit parking machines (PMC) on two separate car parks.

The PMCs have been installed since 2008 and have been exceptionally reliable considering they are out in the open and less than 50 metres away from the beach.

At busy times, the parking attendant helps cars to leave by using the stacking function and pre-feeding the machine.

Over the last few years there has been an increased demand for card payments so last year they introduced a hand payment terminal.

Due to Covid-19 Parking Estates has been looking at ways to reduce the attendants physical contact with the public and reduce the need for cash payments.



The Solution

The solution was to install the Nayax Onyx contactless card reader to the pay on exit machines.

This now means customers can drive to the exit and pay with either coins, debit, credit, prepaid cards, or mobile phone.



This reduces the amount of contact with the attendant and over time will reduce the amount of cash that needs to be handled.

The Nayax also provides real-time remote monitoring and information on all aspects of operation such as audit reports and alerts.

Client Feedback

Mrs Sue Black, Managing Director, Parkin Estates Limited.

“The discount structure is not very flexible but other than that we are satisfied with the Nayax system. We are extremely satisfied with the support and speed at which Willings managed to supply and install the readers. Over the past few years more and more customers have been asking to pay by card and the Nayax readers now give us this option. The management suite provides us with all the audit reports we need and we can also remotely check the readers”.

HOW TO CONTACT US

Contact:

Mr Nigel Port

Telephone:

+44 (0) 1264 334786

Email:

workshop@willings.co.uk

Web:

www.Willings.co.uk

www.Coin-Mech.co.uk

Willings Services Limited.

Unit 5, Kenyons Yard,

Weyhill Road,

Andover,

Hampshire.

SP10 3NP

