

# Case Study

## Middlesbrough Bus Station – Toilets

Evolve supplies and installs TWO coin operated paddle gates with Willings revenue collection pod's on Middlesbrough Bus Station refurbished public toilets.



# Background

The bus station toilets had been plagued by anti-social behavior, vandalism and were regularly the subject of complaints by visitors.

As a result a review was undertaken to look at options aimed at improving the toilets and making them safer.

The council consulted with the public over the proposed charges, and say the majority of people told them would be willing to pay to ensure the facility were clean and safe.

Based on the above Middlesbrough Council decided to carry out a major investment programme to and improvement the toilets and overall visitor experience.



# The Solution

As part of the refurbishment Evolve supplied and installed two ES150 pedestrian paddle gates with Willings revenue collection pods and two GeWeTe change machines.

Willings coin handling expertise coupled with Evolve's reliable and robust pedestrian paddle gates have been combined to create a high security coin operated entrance control solution ideal for both public and private sectors.

The fully motorised, bi-directional ES150 pedestrian paddle gate, has been designed to provide an accessible passageway from 500 to 900mm.

The gate is ideal for local authorities as it complies with the 1963 turnstile act and for any other public or private application where coins, or contact-less payments are required.

Approved Distributors and Installers



## Outcome

Cllr Nicky Walker, Middlesbrough Council's executive member for finance and governance, said:

*"The feedback we've had since the improvements were completed has been overwhelmingly positive.*

*The toilets are cleaner, safer and more modern, and this small charge will help maintain them as a facility that visitors to the bus station are happy to use."*

## Summary

Evolve has supplied an installed a robust and secure coin operated pedestrian gate suitable for local authorities.

The income generated from the charges, will produce a budget saving, but the council says its primary aim is to preserve the newly refurbished toilets as a safe and clean environment.

## HOW TO CONTACT US

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